



## **Our commitment to safety and cleanliness**

Portofino Inn and Suites has applied a number of additional precautionary measures:

- Precise cleaning and strict sanitation standards of guest rooms.
- Ecolab has evaluated all of our cleaning chemicals for effectiveness against COVID19.
- All associates will be completing corporate COVID19 cleaning training
- Revised guest contact protocols
- Health checks at beginning of each shift
- PPE in use by all associates throughout their shift
- Guests to utilize PPE as mandated by CA Governor.
- Guest reservations required for fitness center usage
- Social distancing signage throughout hotel
- Sanitation stations will be available for guest throughout hotel
- Frequent sanitation of all surfaces and key touch-points such as stair rails, reception counters, door handles, elevators and bathrooms
- Revised procedures during check-in process (Limit 1 person per party in lobby)
- California Governor has mandated the usage of masks in public; please pass this information along to all your clients.

- Room attendants will not enter stayover rooms unless otherwise requested. General Manager must approve request. Once approved, guest will need to vacate room 3 hours prior to entering.
- Upon departure, room attendants will wait 3 hours prior to entering guest room. All linen, terry items and shower curtains will be replaced with newly laundered items.
- All surfaces are sanitized CDC approved cleaning products following the guidelines of Aimbridge Hospitality.