Commitment to Care

Our commitment to the safety and wellbeing of colleagues and guests has always been a top priority for the Cortona Inn & Suites. This is even more of a focus in a COVID-19 world and beyond. We remain committed to upholding the highest standards of cleanliness and want you to feel at ease when you visit, knowing you’ll experience the quality you’ve come to expect.

In addition, comprehensive COVID-19 guidance is in place at the Cortona Inn & Suites, detailing how to protect against transmission of the virus and procedures in case there is a suspected or confirmed case among our guests or colleagues.

- Colleague certification, trainings and recertification process for hygiene and cleanliness
- Increased frequency of cleaning with hospital-grade disinfectants on all high-touch surfaces and areas such as lobbies, guestrooms, meeting and event spaces, recreational areas, public restrooms, elevator buttons, all employee areas, and more
- Implementation of enhanced food safety and hygiene protocols in our breakfast areas
- Prominently placed hand sanitizer stations throughout hotel public and employee areas and entrances
- Protective masks and other equipment worn by hotel colleagues
- Social distancing guidance in public areas across hotel properties

We believe in responsible and safe travel while staying vigilant and following procedures and protocols developed in consideration of guidance and information shared by the World Health Organization (WHO), Centers for Disease Control and Prevention (CDC), and other leading organizations and experts.

Cortona Inn & Suites continues to welcome business and leisure travelers with our established operational excellence and commitment to care.